

01/30/2018



“Learning From the Best”

Ingrid officially began as the Interim Executive Director of Community Action of Nebraska (CAN) on October 4th, 2017, nearly two months before I entered as the permanent Executive Director (ED). I was not new to the Community Action world, but I was completely new to the role. The moment I met Ingrid, I knew that I was going to learn from a seasoned professional who truly “knows her stuff.”

Our previous Executive Director resigned on October 20th, so I was thrilled to know I was learning from someone familiar with CAN's processes and procedures. However, Ingrid was not only familiar with those responsibilities; she was updating and streamlining our office functions. Her background in Computer Science not only helped me understand how our computer system operated, but how it can be refined. She introduced new and efficient software, and she opened our eyes to how much paper is used and wasted. Ingrid physically cleared out the unnecessary files accumulating in multiple file cabinets.

I not only learned the essential functions of the CAN ED, but my knowledge of national and local organizations increased exponentially. Ingrid strengthened the agency's involvement in nonprofit coalitions, federations and committees. She introduced me to networking groups and individual contacts to help Community Action become more involved in advocacy, an integral part of CAN's mission. Ingrid assisted in onboarding and orienting our Director of Training and Technical Assistance, a completely new position specifically created for our state association. She also refined an Executive Director Training Guide with added suggestions for improving Personnel Policies.

Ingrid's knowledge and expertise is vast, but the most memorable part about her time as our Interim ED was her passion and dedication to nonprofits. We feel special to have contracted with her as long as we did and would highly recommend Ingrid Kirst Consulting. You will truly be learning from the best.

Ashley Frevert
Executive Director
Community Action of Nebraska, Inc. (CAN)